

Instruction Manual

Soundbar with wireless sub-woofer

S42SWLH13



Sandstrøm

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Safety Warnings

- Read all the instructions carefully before using the unit and keep them for future reference.
- Retain the manual. If you pass the unit onto a third party make sure to include this manual.
- Check that the voltage marked on the rating label matches your mains voltage.

Damage

- Please inspect the unit for damage after unpacking.
- Do not continue to operate the unit if you are in any doubt about it working normally, or if it is damaged in any way - switch off, withdraw the mains plug and consult your dealer.

Location of Unit

- The unit must be placed on a flat stable surface and should not be subjected to vibrations.
- Do not place the unit on sloped or unstable surfaces as the unit may fall off or tip over.
- The mains socket must be located near the unit and should be easily accessible.
- This unit is designed for indoor use only.

Temperature

- Avoid extreme degrees of temperature, either hot or cold. Place the unit well away from heat sources such as radiators or gas/ electric fires.
- Avoid exposure to direct sunlight and other sources of heat.

Naked Flames

- Never place any type of candle or naked flame on the top of or near the unit.

Moisture

- To reduce the risk of fire, electric shock or product damage, do not expose this unit to rain, moisture, dripping or splashing. No objects filled with liquids, such as vases, should be placed on the unit.
- If you spill any liquid into the unit, it can cause serious damage. Switch it off at the mains immediately. Withdraw the mains plug and consult your dealer.

Ventilation

- To prevent the risk of electric shock or fire hazard due to overheating, ensure that curtains and other materials do not obstruct the ventilation vents.
- A minimum distance of 5cm around the unit should be maintained to allow for sufficient ventilation.
- Do not install or place this unit in a bookcase, built-in cabinet or in another confined space. Ensure the unit is well ventilated.

Safety

- Always disconnect the unit from the mains supply before connecting/disconnecting other devices or moving the unit.
- Unplug the unit from the mains socket during a lightning storm.
- In the interests of safety and to avoid unnecessary energy consumption, never leave the unit switched on while unattended for long periods of time, e.g. overnight, while on holiday or while out of the house. Switch it off and disconnect the mains plug from the mains socket.

Mains Cable

- Make sure the unit or unit stand is not resting on top of the mains cable, as the weight of the unit may damage the mains cable and create a safety hazard.
- If the mains cable is damaged it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard.

Mains Adapter Cable

- Make sure the unit or unit stand is not resting on top of the mains adapter cable, as the weight of the unit may damage the cable and create a safety hazard.

Mains Adapter

- The mains adapter will continue to draw electricity from the mains supply when plugged in the mains socket. In the interests of safety and to avoid unnecessary energy consumption, never leave the adapter plugged in the mains socket while unattended for long periods of time. Disconnect the adapter from the power supply.

Interference

- Do not place the unit on or near appliances which may cause electromagnetic interference. If you do, it may adversely affect the operating performance of the unit, and cause a distorted picture or sound.

Batteries

- Batteries used in the remote control for this unit are easily swallowed by young children and this is dangerous.
- Keep loose batteries away from young children and make sure that the battery holder tray is secure in the remote control. Seek medical advice if you believe a cell has been swallowed.
- Please dispose of batteries correctly by following the guidance in this manual.

Supervision

- Children should be supervised to ensure that they do not play with the unit and the remote control.
- Never let anyone especially children push anything into the holes, slots or any other openings in the case - this could result in a fatal electric shock.

Service

- To reduce the risk of electric shock, do not remove screws. The unit does not contain any user-serviceable parts. Please leave all maintenance work to qualified personnel.
- Do not open any fixed covers as this may expose dangerous voltages.

Maintenance

- Ensure to unplug the unit from the mains socket before cleaning.
- Do not use any type of abrasive pad or abrasive cleaning solutions as these may damage the unit's surface.
- Do not use liquids to clean the unit.



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the unit's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the manual accompanying the unit.

Thank you

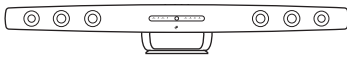
for purchasing your new Sandstrøm Soundbar. We recommend that you spend some time reading this instruction manual in order that you fully understand all the operational features it offers. You will also find some hints and tips to help you resolve any issues.

Read all the safety instructions carefully before use and keep this instruction manual for future reference.

Unpacking

Remove all items from the packaging. Retain the packaging. If you dispose of it please do so according to local regulations.

The following items are included:



Main Unit



Remote Control
(battery included)



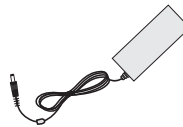
Sub-woofer



Wall Bracket x 1



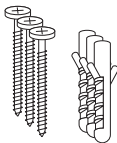
Mains Cable x 2



Mains Adapter



L-shaped Adapter



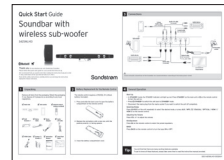
Screws x 3
Dowels x 3



Audio L/R Cable



Instruction Manual



Quick Start Guide

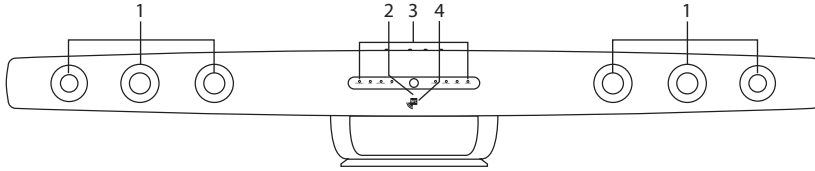


If items are missing, or damaged please contact Partmaster (UK only).
Tel: 0844 800 3456 for assistance.

Product Overview

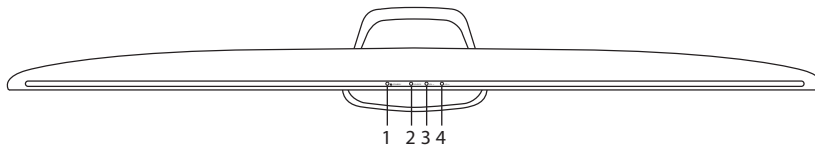
The Main Unit

Front View



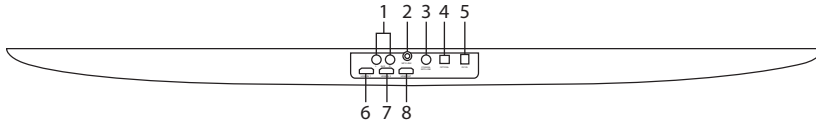
1. **Speakers**
2. **Remote Control Sensor**
Receives signal from the remote control.
3. **Status LED Indicators**
 - Lights up red when the unit is in **STANDBY** mode.
 - Lights up blue in Bluetooth mode.
 - Lights up amber in **AUX**, **MP3**, **COAXIAL**, **OPTICAL** and **HDMI** modes.
4. **NFC (Near Field Communication) Sensor**
Pairs with Bluetooth device.

Top View



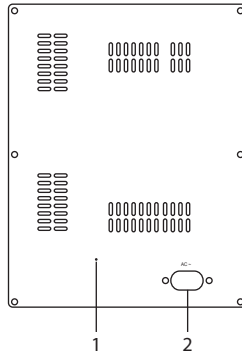
1. **⏻ STANDBY Button**
Switches the unit between **ON** and **STANDBY** modes.
2. **SOURCE Button**
Selects the input source.
3. **VOL - Button**
Decreases the volume.
4. **VOL + Button**
Increases the volume.

Rear View



1. **AUX (L/R)** Sockets
2. **MP3 LINK** Socket
3. **COAXIAL** Socket
4. **OPTICAL** Socket
5. **DC IN** Socket
6. **HDMI IN 1** Socket
7. **HDMI IN 2** Socket
8. **HDMI OUT** Socket

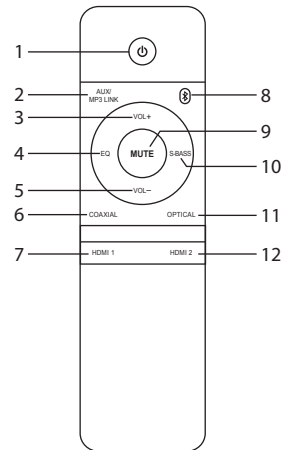
Rear View of Sub-woofer



1. **Reset** Button
Resets the sub-woofer.
2. **AC~** Power Socket

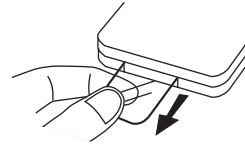
Remote Control

1. **⏻** Button
Switches the unit between **ON** and **STANDBY** modes.
2. **AUX/MP3** Button
Switches to **AUX** or **MP3** mode.
3. **VOL +** Button
Increases the volume.
4. **EQ** Button
Switches between preset equalisers.
5. **VOL -** Button
Decreases the volume.
6. **COAXIAL** Button
Connects to devices with coaxial output.
7. **HDMI 1** Button
Connects to devices with HDMI output.
8. **Ⓜ** Button
Selects Bluetooth mode.
9. **MUTE** Button
Mutes your Soundbar or resumes the sound.
10. **Bass** Button
Switches bass on or off.
11. **OPTICAL** Button
Connects to devices with optical output.
12. **HDMI 2** Button
Connects to devices with HDMI output.



Remove the Plastic Strip from the Remote Control

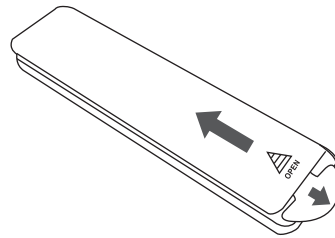
Remove the plastic strip from the battery if the battery is being used for the first time. It is located at the bottom rear of the remote control.



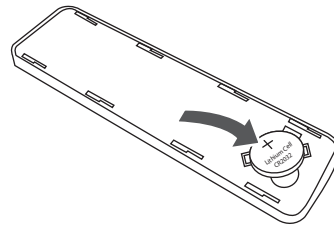
Battery Replacement for the Remote Control

The remote control requires a CR2032, 3V Lithium battery (included).

1. Press and slide the back cover to open the battery compartment of the remote control.



2. Replace the old battery with a new one, with the positive polarity (+) facing upward.



3. Close the battery compartment cover.



Handling the Battery

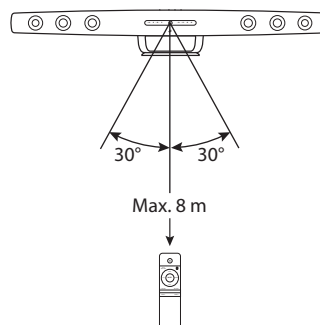
- Improper or incorrect use of batteries may cause corrosion or battery leakage, which could cause fire, personal injury or damage to property.
- Install the battery correctly in the battery compartment. Normally the battery's positive polarity (+) will face up.
- When the battery is exhausted, the remote control will not function.
- Only use the battery type indicated in this manual.
- Do not dispose of the used battery as domestic waste. Dispose of it in accordance with local regulations.
- Small button cell batteries such as the one used in the remote control are easily swallowed by young children and this is dangerous. Keep loose button cells away from young children and make sure that the battery is secure in the remote control. Seek medical advice if you believe a battery cell has been swallowed.

Handling the Remote Control

- Do not drop the remote control.
- Do not allow the remote control to suffer any impact.
- Do not spill water or any liquid on the remote control.
- Do not place the remote control on a wet object.
- Do not place the remote control under direct sunlight or near sources of excessive heat.
- Remove the battery from the remote control when not in use for a long period of time, as corrosion or battery leakage may occur and result in physical injury, and/or property damage, and/or fire.

Remote Control Operation Range

- The remote control sensor on the front unit is sensitive to the remote control's commands up to a maximum of 8 metres away and within a maximum of a 60° arc.
- Please note that the operating distance may vary depending on the brightness of the room.



Wall Mounting

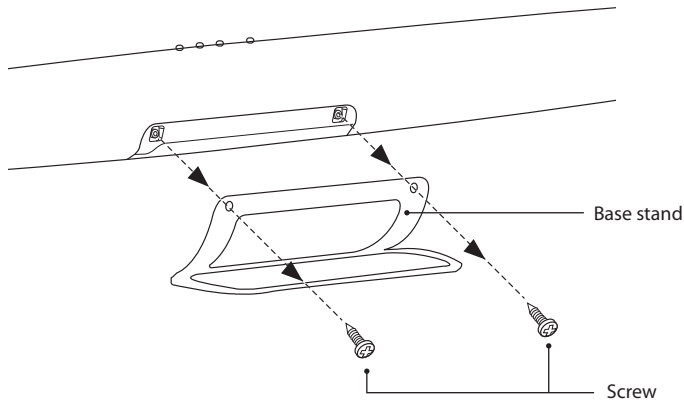


Assembly is required. Installation must be carried out by qualified personnel only. Incorrect assembly can result in severe personal injury and property damage (if you intend to install this product yourself, you must check for installations such as electrical wiring and plumbing that may be buried inside the wall). The supplied wall bracket is only for use on vertical walls constructed from solid brick, solid concrete, solid wood, solid wooden battens, drywall, plaster wall and lath wall. It is the installer's responsibility to verify that the wall will safely support the total load of the Soundbar and wall bracket. Additional tools (not included) are required for the installation. Do not overtighten screws. Keep this instruction manual for future reference.

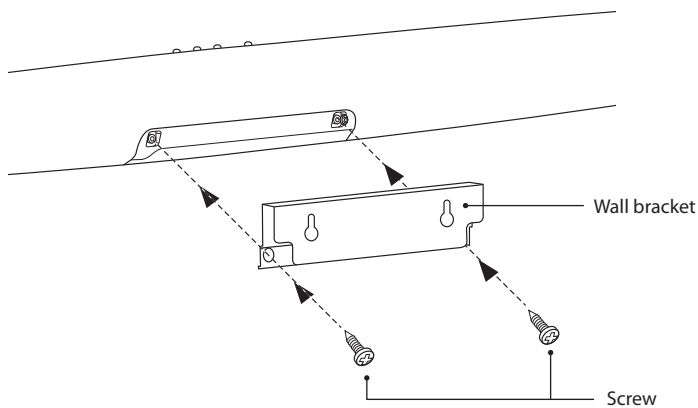


Ensure all cables to the main unit are disconnected before installing or removing the base stand.

1. Remove the base stand from the unit.



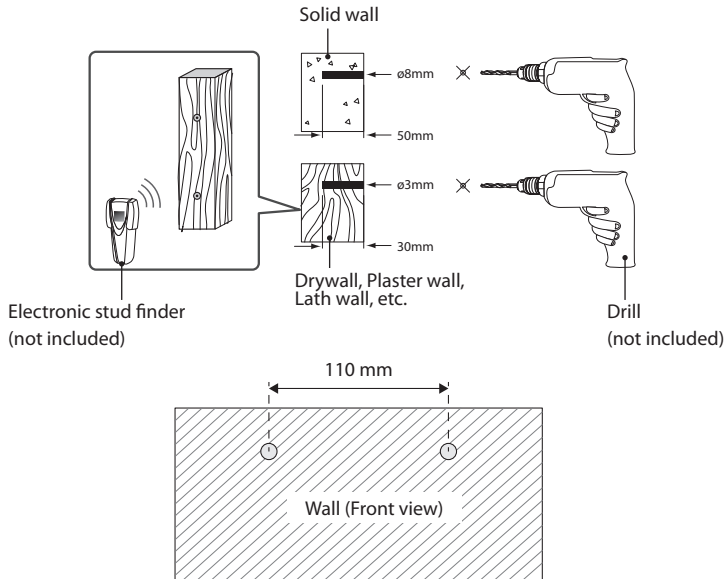
2. Attach the wall bracket to the unit with the 2 screws removed from the base stand following the diagram below.



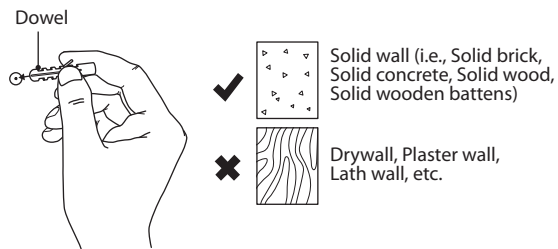


Use an electronic stud finder to check the wall type before drilling and mounting.

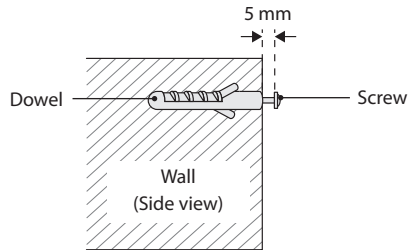
3. Drill 2 parallel holes (\varnothing 3-8 mm each according to wall type) in the wall. The distance between the holes should be 110 mm.



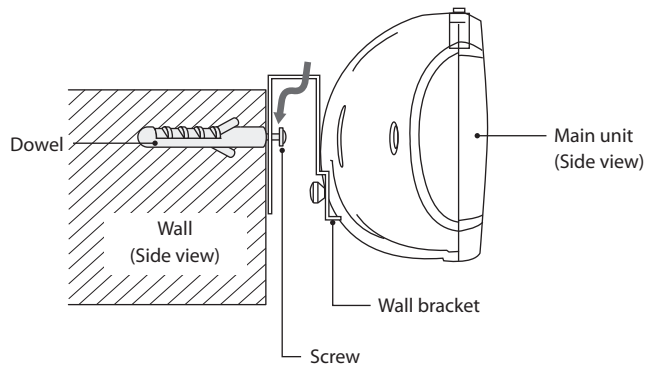
4. Firmly fix 1 dowel into each hole in the wall.



5. Insert 1 screw into each dowel. Be sure to leave a 5 mm gap between the wall and the screw's head.



6. Lift the unit with the attached wall bracket over the heads of the screws and slot into place.

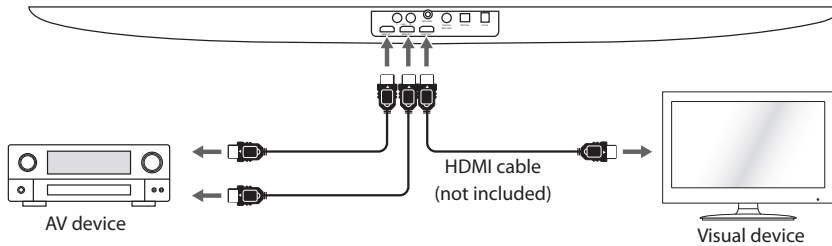


Connections

Using the HDMI Connection

Use an HDMI cable (not included) to connect an AV device's **HDMI OUT** socket to the unit's **HDMI IN 1** or **HDMI IN 2** socket.

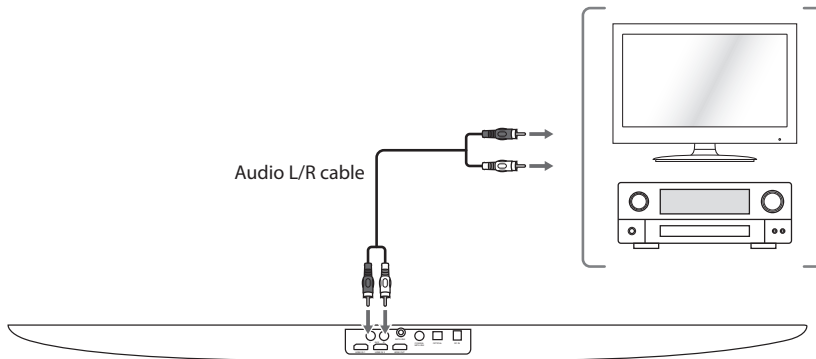
Use another HDMI cable (not included) to connect a visual device's **HDMI IN** socket to the unit's **HDMI OUT** socket.



Use the L-shaped adapter (if necessary) in areas with insufficient space to connect the HDMI cable.

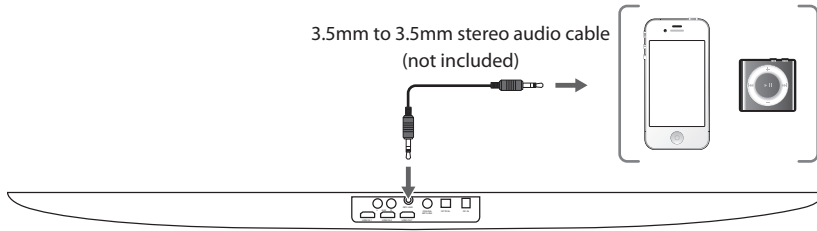
Using the AUX Connection

Use the audio L/R cable to connect an audio or visual device's **AUX OUT** sockets to the unit's **AUX (L/R)** (input) sockets.



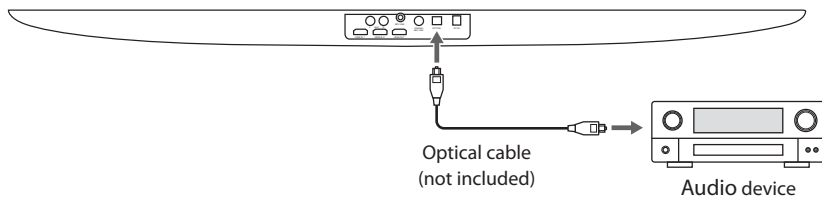
Using the MP3 LINK Connection

Use 3.5mm to 3.5mm stereo audio cable (not included) to connect a mobile device's earphone socket to the unit's **MP3 LINK** (3.5mm stereo audio input) socket.



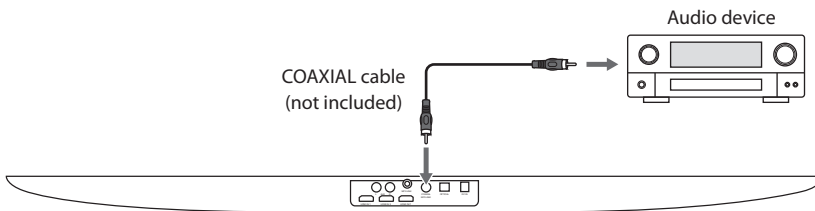
Using the OPTICAL Connection

Use an optical cable (not included) to connect an audio device's **OPTICAL OUT** socket to the unit's **OPTICAL** (input) socket.



Using the COAXIAL Connection

Use a coaxial cable (not included) to connect an audio or visual device's **COAXIAL OUT** socket to the unit's **COAXIAL** (input) socket.



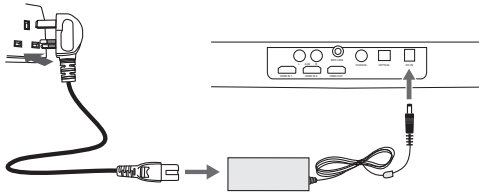
Connecting to the Mains Supply

- The Soundbar and sub-woofer are designed to operate with the supplied mains adapter and mains cables.
- Connecting the Soundbar to any other power source may damage the unit. Unwind the mains adapter and mains cable to their full length. Connect the mains adapter to the **DC IN** socket of the unit, then connect the mains cable to the mains adapter and into a mains socket.
- Connect the mains cable to the **AC~** socket of the sub-woofer and then into a mains socket.
- Make sure the mains cables are firmly inserted into the mains sockets. The Soundbar and the sub-woofer are now connected and ready to use.
- To switch the Soundbar and the sub-woofer off completely, remove the mains plugs from the mains sockets.

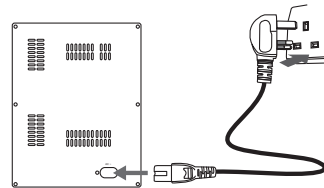


Ensure all audio connections of the Soundbar are connected before connecting to the mains power socket.

To the mains socket



To the mains socket



Wireless Pairing the Soundbar and the Sub-woofer

There is no cable needed to connect the Soundbar with the sub-woofer. When the Soundbar is on, it will automatically pair with the sub-woofer. Place the soundbar and sub-woofer close to each other.



- Never press the **RESET** Button at the back of the sub-woofer.
- If the **RESET** Button is pressed accidentally causing the soundbar and sub-woofer to unpair, follow the steps below to re-pair.
 1. Press **STANDBY** to switch the soundbar to standby mode.
 2. Press and hold **MUTE** on the remote control until the red LED indicator on the soundbar blinks.
 3. Press and hold the **RESET** Button at the back of the sub-woofer until the LED indicator blinks on the sub-woofer.
 - The LED indicators will continue blinking while pairing and will become steady when pairing is successful.
 - If the pairing fails, the LED indicator on the sub-woofer will light up in yellow.


General Operation

- During **STANDBY** mode, the **STANDBY** indicator will light up red. Press **⏻ STANDBY** on the main unit or **⏻** on the remote control to turn the unit on.
- Press **⏻ STANDBY** to switch the unit back to **STANDBY** mode.
- Disconnect the mains plug from the mains socket if you want to switch the unit off completely.



When the unit volume is close to mute or is idle for approximately 15 minutes, it will automatically switch to standby.

Selecting Modes

When the unit is on, press **SOURCE** on the unit repeatedly to select **AUX / MP3 / BLUETOOTH / COAXIAL / OPTICAL / HDMI 1 / HDMI 2** modes. The relative status indicator will light up. Alternatively, press **AUX / MP3, , COAXIAL, OPTICAL, HDMI1 or HDMI2** on the remote control.

Adjusting the Volume

- Press **VOL +/-** to adjust the volume.
- If you wish to turn off the sound, press **MUTE** on the remote control. Press **MUTE** again, or press **VOL +/-** to resume normal playback.



Pressing the volume buttons when the unit is muted will restore the sound.

EQ (Equaliser)

Press **EQ** on the remote control to switch between preset equalisers to suit individual preference.

Cycle through the preset equalisers to select the preferred sound ambience. Standard settings are Optimiser / Flat / Pop / Jazz / Rock.


BASS

Press **BASS** on the remote control to turn the bass ON or OFF.

- To add more bass, press **BASS**.
- To switch off bass, press **BASS** again.

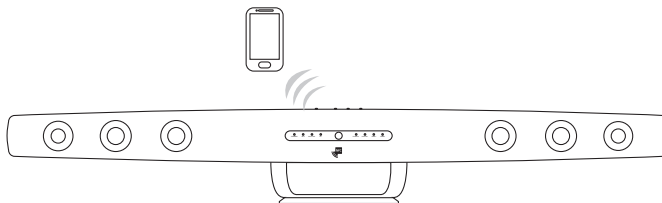
LINE IN Operation

There are **AUX**, **MP3 LINK**, **COAXIAL**, **OPTICAL** and **HDMI** (input) sockets located at the rear of the unit. Analogue audio sound signals from other sources can be connected to the unit through these sockets.

1. Before connecting to the mains socket:
 - Use an optical cable (not included) to connect the audio device's **OPTICAL OUT** socket to the unit's **OPTICAL** (input) socket.
 - Use the audio L/R cable to connect the device's audio output sockets to the unit's **AUX L/R** (input) sockets.
 - Use an HDMI cable (not included) to connect the device's **HDMI OUT** socket to the unit's **HDMI IN 1** or **HDMI IN 2** socket.
 - Use a coaxial cable (not included) to connect the device's **COAXIAL OUT** socket to the unit's **COAXIAL** (input) socket.
 - Use a 3.5mm to 3.5mm stereo audio cable (not included) to connect the device's earphone socket to the unit's **MP3 LINK** (3.5mm stereo audio input) socket.
2. Press **SOURCE** repeatedly on the unit or **AUX/MP3**/**/COAXIAL/OPTICAL/HDMI 1/HDMI 2** on the remote control to switch between **AUX**, **MP3**, **COAXIAL**, **HDMI** and **OPTICAL** modes.
3. Operate your audio device directly for playback features.
4. Press **VOL +/-** to adjust the volume.


Bluetooth® Operation

You can listen to tracks from a media device if it is connected to the unit via Bluetooth.



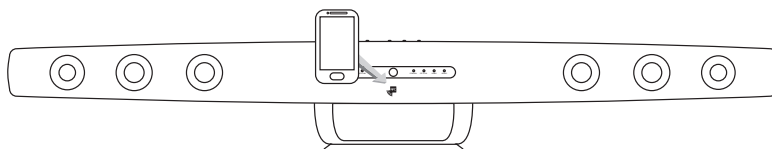
- The operational range between the unit and the device is approximately 10 metres.
- Before connecting a Bluetooth device to the unit, ensure you know the device's capabilities.
- Compatibility with all Bluetooth devices is not guaranteed.
- Obstacles between the device and the unit can reduce operational range.
- If the signal strength is weak, your Bluetooth receiver may disconnect, but it will re-enter pairing mode automatically.



To connect your device to the unit via Bluetooth, follow the steps below:

1. Press **SOURCE** repeatedly on the unit or press  on the remote control to select Bluetooth mode. Bluetooth indicator will flash until it pairs.
2. Activate your Bluetooth device and select the search mode.
3. "**S42SWLH13**" will appear on your Bluetooth device.
4. Select "**S42SWLH13**" and enter "**0000**" for password if necessary.
5. On successful pairing, the unit will beep and the blue LED will light up solidly.

NFC (Near Field Communication) Operation

Pair your NFC-enabled mobile device directly with this unit by just a single tap.



1. Activate NFC on your mobile device.
2. Tap the mobile device on the  icon of the unit until a beep is heard.
3. Operate your mobile device directly for playback features.
4. Tap again on the  icon of the unit to disconnect.



This function only works with mobile devices that support NFC technology.

Maintenance

Cleaning the Unit






Ensure the unit is fully unplugged from the mains socket before cleaning.

- To clean the unit, wipe the case with a slightly moist, lint-free cloth.
- Do not use any cleaning fluids containing alcohol, ammonia or abrasives.
- Do not spray aerosol at or near the unit.

Hints and Tips

If a problem does occur, it may often be due to something very minor. The following table contains various tips.

Problem	Solution
No power.	<ul style="list-style-type: none"> • Ensure the mains cable is connected securely at both ends. • Make sure that the ON mode is selected.
The remote control does not function.	<ul style="list-style-type: none"> • Use the remote control near the unit. • Point the remote control at the remote control sensor on the unit. • Replace the battery in the remote control with a new one. • Remove any obstacles between the remote control and the unit.
Loud hum or noise is heard.	<ul style="list-style-type: none"> • The plugs and sockets are dirty. Wipe them with a cloth slightly moistened with an appropriate non-abrasive cleaning solution.
The unit does not respond when pressing any buttons.	<ul style="list-style-type: none"> • The unit may freeze up during use. Switch the unit off and then on again at the mains socket to reset the unit.
I cannot find "S42SWLH13" on my Bluetooth device.	<ul style="list-style-type: none"> • Ensure the Bluetooth function is activated on your Bluetooth device. • Re-pair the unit with your Bluetooth device.
Some NFC-enabled mobile devices cannot pair directly with the unit via NFC.	<p>Please try either one of the solutions below:</p> <ul style="list-style-type: none"> • Download and install NFC reader apps into your NFC-enabled mobile device. Please refer to your mobile device's guidebook for more details. • Pair with the unit via Bluetooth first, then tap again on the  icon. • Simply pair with the unit via Bluetooth.
No sound from the sub-woofer.	<p>Please try either one of the solutions below:</p> <ul style="list-style-type: none"> • Press  STANDBY to switch the soundbar to standby mode. Then press  STANDBY again to switch the soundbar on. • Unplug both the soundbar and the sub-woofer from the mains socket, then plug them again. Switch on the soundbar. • The soundbar may have lost connection with the sub-woofer. Re-pair the units by following the steps on page 17 "Wireless Pairing the Soundbar and the Sub-woofer".



If any functional abnormality is encountered, unplug the unit from the mains socket and reconnect it again.

Specifications

Model	S42SWLH13
Power Supply	Input: 100-240V ~ 50/60Hz, 1.35A Output: 27.0V, 2.5A
ECO Standby Power	< 0.5W
Soundbar	
Output Power	50W x 2
Power Consumption	30W
Frequency Response	200Hz - 20kHz
Bluetooth	Bluetooth 2.0 (A2DP)
Signal to Noise Ratio	> 70dB
AUX Input	1V ± 200mv
Net Weight	1.29kg
Dimension	900mm(W) x 48.5mm(D) x 113mm(H)
Sub-woofer	
Power Supply	220-240V ~ 50/60Hz
Output Power	100W
Power Consumption	30W
Frequency Response	20Hz - 200Hz
Speaker Impedance	4 ohm
Net Weight	5.23kg
Dimension	182mm(W) x 305.7mm(D) x 345mm(H)

Features and specifications are subject to change without prior notice.



For general information about this appliance and handy hints and tips, please visit www.knowhow.com/knowledgebank or call 0844 5611234.



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Notes for battery disposal

The batteries used with this product contain chemicals that are harmful to the environment. To preserve our environment, dispose of used batteries according to your local laws or regulations. Do not dispose of batteries with normal household waste.

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This symbol on the product or in the instructions means that your electrical and electronic equipment should be disposed at the end of its life separately from your household waste. There are separate collection systems for recycling in the EU.

For more information, please contact the local authority or your retailer where you purchased the product.

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